

FindImport.com
101 First Street, Cambridge, MA 02141
Phone: 781-583-7548 Fax: 267-295-2528 Email: reseller@findimport.com

Terms and Conditions

PAYMENT TERMS: Substantiated, financially binding Purchase Orders are required to secure an order of any size. Shipment must be prepaid in full by cash, money order, check, or by MasterCard/Visa/Discover/American Express or PayPal. Financing for product buys is not offered. Prepayment is required for first year resellers unless a credit application is approved or an established purchase history is demonstrated.

LATE OR RETURNED PAYMENT: Any returned checks (NSF) will result in a \$30 service charge. Following 30 days, a late charge of 1.5% per month is charged on all balances due. In the event that you are delinquent in payment, your account will possibly be terminated or automatically placed on a prepaid cash-only basis.

DISCOUNT: (For authorized dealers only) Any purchase exceeding \$1,000 wholesale will receive an additional 2.5% discount (Before taxes & shipping). Ask our sales representatives about any additional introductory offers that may apply.

TO ORDER: Dealers will forward all accumulated orders to support@findimport.com, providing valid shipping address and telephone information.

MINIMUM ORDER: No minimum order for most products, except some specific ones.

SHIPPING METHOD: FindImport can ship orders directly to the end customers. Buyer pays all shipping & handling charges. All items are shipped FedEx Ground or post office. Motor freight or airfreight is available upon request, but a carrier must be specified. Additional shipping methods may be available for additional charges. International services are provided.

SHIPPING ERRORS: All shipping discrepancies must be reported to support@findimport.com within 5 working days of receipt of goods. All claims for goods damaged during shipment must be made directly to the carrier. FindImport.com is not responsible for lost or damaged goods.

CANCELLATIONS: Orders cannot be canceled if they have been shipped.

RETURNS:

- 1) Any or all products may be returned at customer expense within 15 days of shipment for a full refund of purchased price. Refund or credit will exclude shipping costs.
- 2) The product must be received in original condition.
- 3) Any unclaimed shipment will be charged a rehandling fee, \$5.00 minimum, or return shipping cost, whichever is higher.
- 4) Merchandise returned to us due to customer error will be subject to 15% restocking fee, \$5.00 minimum.

All prices, products and terms are subject to change without notice. Orders are accepted based upon prices and terms in effect at the time of order. Any and all terms on buyer's purchase order contrary to the terms contained herein are hereby rejected. Acceptance of shipment constitutes acceptance of these terms and conditions.